



Autodesk Account Reference

A. Explore Autodesk Account

<https://www.autodesk.com/support/account/manage/use/explore>

Whether you're an individual product user, a student or educator accessing software and services, or a Contract Manager or admin that manages and assigns software and services, you should be familiar with Autodesk Account.

Autodesk Account is a single location from which you can manage your profile, products, and payments. You can sign in at the top right of most Autodesk pages. Once signed in, access the following:

My account: View your products and available updates, download current and previous versions of products, and get insights. Depending on your role, you may also have access to user management and billing and orders tasks.

My profile and settings: View and edit personal information, security settings, language, and email preferences.

My community: View your community profile, see your contributions, and access user forums.

Your Name
your email

Sign out

Account

Products and services

Product updates

Trials

My profile and settings

Password and security

Language

Communications

Product privacy

My community

Community profile

Contributions

Forum preferences



B. Create an Autodesk Account

<https://www.autodesk.com/support/account/manage/use/create>

Go to accounts.autodesk.com/register and complete the form.

<https://accounts.autodesk.com/register>

This account gives you access to most Autodesk sites, so you do not need to register again for each website.

Resolve sign-in issues

Once your account is created, you should be able to sign in to manage.autodesk.com. If you have sign-in issues, try the following:

Confirm your username. If you have multiple Autodesk Accounts, make sure you use the email address associated with the account and role you're trying to access.

Clear your cache. Try clearing your browser cache and sign in again.

Close and reopen your browser. After you clear the cache and browsing data, you may need to restart your browser.

Try a different browser. Your browser may not be compatible with the site. Use a different browser (Chrome or Firefox are recommended) or update to the most current version.

C. Email Verification

<https://www.autodesk.com/support/account/manage/use/verify>

To protect your account and prevent fraud, you need to verify and confirm your identity **by email when you sign in for the first time**. If you don't have access to the email address associated with the account, you can contact the owner of the account and ask them to complete the verification (**by clicking the link in the email**).

If you don't receive the email verification:

(Allow a few minutes for the email to arrive.)

- Check your spam folder. The sender email is noreply@mail.accounts.autodesk.com.
- If it's not in your spam folder, click Resend on the verification screen.
- If you are still having issues, contact support (<https://knowledge.autodesk.com/contact-support?startHelpBranch=post-purchase/sign-in>).

If you receive the email, but the verification link doesn't work:

- Copy the URL located at the bottom of the email and paste it in your web browser.
- If you are still having issues, contact support (<https://knowledge.autodesk.com/contact-support>).